TARIFF RULES AND REGULATIONS

APPOINTMENT DELIVERIES

Appointment deliveries are subject to a \$25 per shipment fee. Charge will also be assessed for call prior to delivery

APPOINTMENTS (Pre-Book/Time Specific Delivery)

Appointments with a pre-booked time specific delivery are subject to a \$40.00 fee.

CANCELLED PICK UP

Subject to \$50 + fuel surcharge. Applied on cancelled pick-ups, when the order is cancelled or not ready. Additional charges may apply if outside the Terminal's local service area.

CARBON TAX

Applicable to freight picking up, delivering or travelling through QC, NL & BC. QC charge \$1.28 per shipment, BC charge \$6.62 per shipment, NL charge 2.1% of freight charges.

C.O.D. FEES

Kindersley no longer offers COD service.

CONSTRUCTION SITE DELIVERIES

\$75.00 fee when required to deliver to a location that is under construction being built or has not opened for business yet.

CORRECTED BILLS OF LADING

Adjusting bill of ladings after receipt, including correcting bill to parties will be subject to a correction fee of \$25 per request. If a shipper over declares weight or cube on a BOL, Kindersley must be notified within 2 business days to adjust charges.

CUBE APPLICATION

Cube is applicable as stated on each rate agreement. Multiple shipments picked up on the same day to the same destination at or over 10 feet of trailer space will be combined for rating purposes. Kindersley standard cube is 10 lbs. per cubic foot calculated on actual length by width by height of the pallet (overhang on a pallet will be included in total cube). Where pallets are 70" or taller, unstackable or indicated as do not stack at any height, Kindersley reserves the right to cube the skid to 96" in height. See "Long Freight" for special rules on over length pallets and pieces.

DANGEROUS GOODS

Subject to the following surcharges: 1 - 9,999 lbs. \$50.00, 10,000 lbs. & Over \$125.00

DECLARED VALUE

Freight is insured for a maximum of \$2 per lb. on actual weight unless a higher value is declared on the Bill of Lading. If the shipper declares a value in excess of \$2 per lb., a charge of 3% in excess of \$2 per lb. based on the actual weight will be assessed, Min. charge \$10. Note: Freight in excess of \$10 per lb. may be refused.

DRIVER DETENTION

When vehicles are delayed or detained at places of pickup or delivery. \$90.00 per hour or fraction thereof. Based on actual weight: 5,000 lbs or greater: 60 minutes 0-4.999lbs: 30 minutes Where skid rates are charged, 5 pallet positions will be considered 5000 lbs.

EXCLUSIVE USE CHARGE

Charge for dedicated unit will be subject to a \$75 per hour charge, minimum 4 hours. Extra charges will apply if outside the terminal standard delivery area.

EXTRA LABOUR OR HELPER

\$65.00 per man hour, min. 4 hours from time of leaving the terminal, to time returning to the terminal.

EXHIBITIONS, EXPOSITIONS, TRADE FAIRS

Kindersley no longer offers delivery to trade shows.

FUEL SURCHARGE

Fuel surcharge is applicable on all rate quotes at the specified levels.

FLAT DECK DELIVERY

Ouote provided upon request.

GENERAL SURCHARGES

Kinderslev reserves the right to implement additional temporary surcharges as required.

HEATED SERVICE

Subject to 30% of freight charges, minimum \$40. Fuel/carbon surcharge is applicable on the heat surcharge rate. Heated service available from October 15th to April 14th. Materials, which solidify or freeze above normal freezing temperature of 32 deg. F shall be Owner's risk of freezing after carrier has provided normal heating service.

HOURS OF PICK-UP AND DELIVERY

Standard hours of pick-up and delivery are from 6 am to 6 pm. Off hours pick-ups or deliveries requested outside the standard hours will be assessed an additional charge of \$75 per hour, minimum charge \$160, in addition to regular freight charges. Weekend and holiday charges will be \$75 per hour with a \$250 min. charge applied.

INSIDE OR LOWER/UPPER FLOOR PICKUP/DELIVERY

Subject to \$3.00 cwt. - Min. \$50.00 - Max. \$150.00. This will apply to any inside mall delivery, or a break down of pallets for a carry-in. If the location has no dock level access the charge will be assessed to pallets moved in on a pallet jack 10 feet past an entrance threshold or further, but will not be assessed for pallets dropped just inside a door. If freight requires delivery beyond the ground floor a charge of \$25 per additional floor will be assessed.

LINEAR FOOTAGE

Orders of 5 pallets with a base of 40" by 48" or larger will be considered a minimum of 2' of trailer per skid for rating. Linear footage is applicable at 10 feet of trailer (5 pallets) at 1000 lbs, per linear foot, unless rate agreement states otherwise.

LONG OVERLENGTH OR OVERSIZED FREGHT

Any items 10 feet or longer are subject to a \$84.00 surcharge. Maximum 20 foot of length accepted. Rates are based on regular pallet positions. Any pallets deviating from a standard pallet size may also be subject to cubing indicated below: 1. Length 60" or greater and any height - cubed to 96" H

- Width 51" or greater, less than 50" in height cubed to 96" W by 50" H***
 Width 51" or greater, 50" in height or greater cubed to 96" W by 96" H If the length and width meet the guidelines above, both cube adjustments will apply.
- Any freight declared as non-stackable will cube to 96" in height

***if the top of the freight is not level and able to be stacked on, cube rule 3 applies

MINIMUM CLAIM AMOUNT & CLAIMS PROCESSING

Rates are based on a minimum claim amount of \$100.00 per shipment. Kindersley will not be liable for loss, damage or delay to any goods unless such loss or damage is submitted in writing sixty (60) days after delivery, or in the case of full loss, nine (9) months after delivery. The freight bill must be paid for claims to be processed. See BOL for full details. Kindersley will not accept financial responsibility for any late delivery fines/claims assessed. Kindersley is not a perishable goods hauler. Claims for goods with a shelf life of less than 90 days will be declined.

NEWFOUNDLAND FERRY CHARGE

Shipments to or from NL, will have a 5% surcharge on freight charges, \$300 max per shipment.

OVERCHARGE & UNDERCHARGE CLAIMS

All claims for overcharges, over collection or duplicate payment, or undercharges must be presented to the carrier in writing within 180 days of the date of the invoice in which it is alleged to have been made. For incorrectly issued bills of lading, Kindersley must be notified of incorrect weight or cube within 2 business days to process a refund.

PACKAGING

Minimum packaging requirements as per NMFC 100 Series Owner's risk applies to inadequately packaged goods

PALLET RETURNS

Kindersley no longer offers pallet return service. All pallets are considered one way.

PAYMENT TERMS

Terms are strictly 30 days from date of invoice. Payments can be made via cheque, e-transfer or direct deposit. Other forms of payment are accepted at a 3% admin surcharge. Cash collect shipments are subject to a \$35 fee. Payments exceeding 30 days from date of invoice will be subject to interest at 2% per month, 24% per annum.

PERSONAL EFFECTS

Used residential/personal effects are not accepted for transport due to HACCP protocols.

PRIVATE RESIDENCE, LIMITED ACCESS, RURAL ROUTE (PICKUP/DELIVERY)

Subject to \$95.00. This charge includes: airports, schools, banks, offices, prisions, storage facilities, golf courses, ski resorts, farms, rural route addresses, locations outside city limits, businesses operating out of a residence, as well as residential deliveries. If multiple instances apply to the order, the charge may apply twice (ie rural & residential).

PROOF OF DELIVERY

Available over the web at www.kindersleytransport.com. Should Kindersley be asked for a POD, the charge to provide one is \$20 per request.

RATE ACTIVITY & EXPIRY

60 days of account inactivity (no shipments) will have rates expired without notice, and any shipments received thereafter will be subject to Kindersley house tariff.

RECONSIGNMENT/ REDELIVERY/REFUSED AT SAME DESTINATION

Subject to \$4.50 per cwt - Min \$50.00 - Max \$250.00 + applicable fuel, within the same geographical city only. Subject to additional fees outside the terminal's local service area. Charge is subject to cube at 10 lbs, regardless of rate agreement cube application.

REWEIGH/RESCALE/RECUBE

All shipments are subject to reweigh, and re-cube. If the weight or cube is found to be inaccurate, Kindersley reserves the right to charge deficit weight and or deficit cubing. A \$15 charge will apply to shipments found with under declared weights.

STORAGE CHARGES ON DOCK - FREE TIME ALLOWED - 48 HOURS, EXCESS AT

\$30 min, \$7.50 per skid max. \$150 per shipment per 24-hour period (including Saturdays, Sundays and Holidays) or fraction thereof. Heat surcharge may apply.

SWAMPING/LUMPING/AGENCY FEES REOUIRED FOR DELIVERY

For consignees requiring special delivery services to sort/segregate and or reconfigure the product at, or before delivery the following will apply: Min \$65, 15% of base freight charges to a max of \$300. A list of consignees requiring this service is available. List subject to updates as required.

TAILGATE - HYDRAULIC AND/OR HEAVY LIFT CHARGES

When required for loading or unloading, shall be subject to \$1.81 per cwt. Min. \$60 Max. \$150. Maximum weight per pallet for tailgate usage is 1800 lbs., and maximum base pallet size is 48" by 80", height is restricted to 80". If no dock is present a tailgate charge will be assessed for orders exceeding 50 lbs. Consignees are not allowed on/inside vehicles for offload unless entering from a dock.

TRAILER/CONTAINER DETENTION

Trailers/Containers left on site for loading/ unloading without power units will be allowed 24 hours free time. Charge will be \$150 per unit per 24-hour period or fraction thereof. From October 15th to April 15th insulated trailers/containers will be assessed \$300.00 per unit per 24 hour period or fraction thereof.

TRUCKS ORDERED BUT NOT USED

Subject to \$150 + fuel surcharge. Applied to full load equipment whereby customer cancels an order en route or requests unit to be picked up. Additional charges may apply outside the Terminal's local service area.