

VALUE ADDED RULES & CHARGES



*THIS PROPOSAL WILL EXPIRE IN 120 DAYS FROM DATE OF ISSUE.

* Subject to a Fuel Surcharge

1. **Address Corrections:** A \$5.00 charge will be assessed when the shipper or receiver address is incorrect, incomplete, or not legible. This charge will also be assessed if the Bill of Lading is missing a postal code.
2. **Reversal of Charges:** 15% of freight charges-minimum \$30.00 per bill When payment terms are omitted or noted incorrectly on the original Bills of Lading or shipping documents by the shipper and the original invoice requires correction, or if shipments are required to invoice a different service level the reversal of charges fee will be applied to each invoice.
3. **Appointment Delivery:** A charge of \$10.00 will be applied to any shipment that requires an appointment at the consignee before delivery.
4. **Beyond/Rural Charges *:** In addition to freight charges, add on charges may apply to/from points deemed by KTL Express to be remote or not serviced directly by KTL Express. Contact your local KTL Express office for more information.
5. **Driver Collect Charge:** A fee \$5.00 will be applied when employees are required to collect payment of freight charges prior to the delivery of a shipment the Driver Collect charge will be assessed whether paid by cash or credit card.
6. **Chain of Signature:** A \$10.00 charge will be applied to all shipments requiring a Chain of Signature.
7. **Dangerous Goods Charge:** A \$25.00 handling fee will apply to each shipment of Dangerous Goods. See "7.3 Dangerous Goods Service" of our Terms and Conditions for additional information.
8. **Dead Call:** If a pickup request is cancelled after the driver has already been dispatched, there will be a \$7.50 charge.
9. **Documentation Requests:** In the case of POD, BOL, and other documentation requests, KTL Express reserves the right to charge a \$7.50 charge for this service.
10. **Extra Labour Charge:** It will be assessed on a minimum four (4) hours at \$30.00 per hour. This rate will be applied when additional assistance is required on loading/unloading shipments.
11. **Freight Collect Charges:** The Shipper is liable for all related freight charges payable to KTL Express in the event that the consignee or the third party refuses to pay for the freight charges.
12. **Surcharges**

Fuel: The fuel surcharge applies to all shipments tendered to Kindersley Transport regardless of destination or mode of transport and is applied to the sum of the base shipping rate, additional weight charges, rural charges, beyond point charges and some accessorial charges. Due to known volatility in the fuel industry, a fuel surcharge will be applied as a minimal percentage surcharge to the freight portion only of all shipments. This surcharge may vary from time to time depending on the variables in the fuel price market. For additional information about Kindersley Transport fuel surcharge, visit www.kindersleytransport.com. For shipments over 10,000 lbs, occupying over 10 linear feet of trailer and/or dedicated use of Trailer, the Truckload Fuel Surcharge will apply.

Carbon Tax: A Carbon Tax Surcharge of 2.8% will apply to all shipments. The surcharge is set based on the Federal Governments Carbon Tax and is intended to recover increased costs not recovered from the Fuel surcharge. Carbon Tax Surcharge applies a percent of freight charge and is not subject to Fuel Surcharge.
13. **Heated Service Charge *:** 15% of KTL Express freight rate with a minimum applicable charge of \$5.00. See "7.2 Heated Service" of our Terms and Conditions for additional information.
14. **Inside Delivery *:** KTL Express reserves the right to charge a \$10.00 charge to deliveries that are deemed by the driver to be an excessive distance from the parking or drop off facilities.

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- 15. Interline Charge ***: Shipments destined to, or originating from, locations not normally serviced by KTL Express will be accepted for transport subject to a \$5.00 interline administration fee, plus the applicable KTL Express freight charges and the applicable interline carrier's fee. Interline charges may also apply to shipments exceeding our size and weight restrictions to destinations that we normally service.
- 16. Limitation to Cash Collect Services:** KTL Express will not accept non-account collect shipments to Service Points in Ontario or Eastern Canada. **Cash Collect Services are only provided to specific locations.** Please contact your local KTL Express office for verification. A charge of \$5.00 per shipment will apply.
- 17. Loading/Offload Waiting Time ***: When a pickup or delivery of freight requires a waiting period, there will be an additional charge of \$15.00 per 15 minute increment in excess of the first 15 minutes. The first 15 minutes are free.
- 18. Power Tailgate Charge ***: A charge of \$45.00 will apply if the shipper/receiver requests the use of a Power Tailgate, or if the Shipper/Receiver's facilities are not appropriate for safe handling of the shipment.
- 19. Repeat Delivery Attempts ***: Are subject to a \$7.50 charge.
- 20. Residential Service ***: Is subject to a \$7.50 charge.
- 21. Reverse Charge Shipments:** A \$10.00 administration fee will be assessed when the shipper puts incorrect payment terms on a Bill of Lading.
- 22. Special Handling Charge ***: Charges will vary by circumstance. Please contact your local KTL Express office for a quote.
- 23. Storage Charge:** KTL Express reserves the right to charge for storage for items/shipments that are delayed by shipper or receiver.